

Pool Party Terms and Conditions

The cost is £211.50 for the hour and you can have a maximum of 40 people in the pool, the cost includes lifeguards and the inflatables.

You will need to ensure that the following ratios are adhered to –

Any non – swimmer regardless of age is accompanied on a one to one basis by an adult

Any child under 8 who can swim is accompanied by an adult on a 1 adult to 3 children basis.

Adults accompanying non swimmers or under 8's must be included within the maximum numbers and MUST be in the water with the children.

As the hosting parent you remain responsible for the supervision of all the children attending your party and must remain on pool side, if the children do not behave responsibly with regard to the equipment and do not listen to lifeguards instructions then we reserve the right to end the party early.

We do not provide any catering for after the parties, you are welcome to use the café area free of charge for a drink and cake after the party. If you were wanting to bring food for the children then you would need to book one of our meeting rooms. This is an additional charge of £48.80 which you can have for a maximum of 3.5hours.

You will be able to take photos during the party. You will need to fill out a form at reception which you can do on the day of the party.

Payment for the parties is at the time of booking. Should you need to cancel the party once paid then we will be happy to arrange a refund provided that we have more than 3 weeks' notice, alternatively we will look to rearrange the date for you.

Should the pool be unavailable at short notice due to technical reasons then we will do our best to provide you with an alternative on the day at no additional cost, should you take up this offer then no refund would be issued. If we are unable to do this or if you do not want the alternative offered then we will arrange a full refund allowing you to rebook at a later date.